# Mohammad Shafi Khaksar

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sysad.me
Remote / On-site

## Summary

Focused Windows Systems Administrator with a strong background in server management, virtualization, failover clustering, and system optimization. Skilled at delivering efficient and reliable IT solutions tailored to organizational needs.

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## Experience

### Windows System Administrator

Afghan Host ICT Solutions • Herat, Afghanistan
02/2016 - 12/2024
- Managed Windows Servers (ADDS, DHCP, DFS, vSAN, PKI, Virtualizations ...), Office 365, Entra ID, MCM, and HA clustering.
- Advanced troubleshooting and resolution for hosting environments, including WHM/cPanel management, Cloudflare configurations, and network infrastructure setup/optimization.
- WordPress installation/Customization/Optimization.

### Volunteer IT Administrator

Mirab NGO • Herat, Afghanistan
01/2022 - 12/2023
- IT Manager & Public Awareness Advisor.
- Developed and managed the organization's website and devices, enhancing its online presence and accessibility.

### Remote System Administrator

Hanzala Radio • Herat, Afghanistan
05/2019 - 02/2020
- Bare metal server installations.
- Implemented HA clustering remotely while carrying out Windows server administration tasks.

### IT Manager/Systems Administrator

Jami University • Herat, Afghanistan
02/2012 - 02/2015
- Developed, maintained, and upgraded P2P MikroTik networks with ongoing monitoring of the IT infrastructure.
- Managed HA clustering, Hyper-v/vMWare, G-Suite, and WordPress CMS.
- Ensured data protection and trained staff on emerging technologies and internal database services.

### Network Administrator

Tasvir Production • Herat, Afghanistan
01/2011 - 01/2012
- Managed and optimized network and Internet service using Radius Manager and MikroTik.
- Upgraded the entire IT Infrastructure.

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## Skills

Windows Client, Windows Server, Azure, Office 356, SCCM, PowerShell, Hyper-V/VMWare, Veeam, PRTG, TrueNAS, MTCNA, pfsense firewall, cPanel, Cloudflare, WordPress, Vibe Coding, HTML, CSS, Adobe Photoshop, Zendesk

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## Education

### Bachelor of Science in Economics

Khana-e-Noor Institute of Higher Education • Kabul, Afghanistan

05/2021

## High School Graduate

Khawja Mohammad Taki • Herat, Afghanistan
01/2015

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## Languages

Persian - native*, Pashto, English

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## Certificates

CompTIA Network+ N10-008, MCSA (70-740, 741, 742), MCSE (HA Clustering, ESXi, Hyper-V, Veeam, PKI, DRM ...), SCCM/MCM, MTCNA, AZ-900, AZ-104, TOEFL English Certification, Duolingo English Certification