

# Mohammad Shafi Khaksar

shafi@sysad.me  
sysad.me  
Remote / On-site

## Summary

Focused Windows Systems Administrator with a strong background in server management, virtualization, failover clustering, and system optimization. Skilled at delivering efficient and reliable IT solutions tailored to organizational needs.

---

## Experience

### Windows System Administrator

Afghan Host ICT Solutions • Herat, Afghanistan

02/2016 - 12/2024

- Managed Windows Servers (ADDS, DHCP, DFS, vSAN, PKI, Virtualizations ...), Office 365, Entra ID, MCM, and HA clustering.
- Advanced troubleshooting and resolution for hosting environments, including WHM/cPanel management, Cloudflare configurations, and network infrastructure setup/optimization.
- WordPress installation/Customization/Optimization.

### Volunteer IT Administrator

Mirab NGO • Herat, Afghanistan

01/2022 - 12/2023

- IT Manager & Public Awareness Advisor.
- Developed and managed the organization's website and devices, enhancing its online presence and accessibility.

### Remote System Administrator

Hanzala Radio • Herat, Afghanistan

05/2019 - 02/2020

- Bare metal server installations.
- Implemented HA clustering remotely while carrying out Windows server administration tasks.

### IT Manager/Systems Administrator

Jami University • Herat, Afghanistan

02/2012 - 02/2015

- Developed, maintained, and upgraded P2P MikroTik networks with ongoing monitoring of the IT infrastructure.
- Managed HA clustering, Hyper-v/vmWare, G-Suite, and WordPress CMS.
- Ensured data protection and trained staff on emerging technologies and internal database services.

### Network Administrator

Tasvir Production • Herat, Afghanistan

01/2011 - 01/2012

- Managed and optimized network and Internet service using Radius Manager and MikroTik.
- Upgraded the entire IT Infrastructure.

---

## Skills

Windows Client, Windows Server, Azure, Office 365, SCCM, Exchange Server, PowerShell, Hyper-V/vmWare, Veeam, TrueNAS, MTCNA, cPanel, Cloudflare, WordPress, HTML, CSS, Adobe Photoshop, Zendesk

---

## Education

### Bachelor of Science in Economics

Khana-e-Noor Institute of Higher Education • Kabul, Afghanistan

05/2021

## High School Graduate

Khawja Mohammad Taki • Herat, Afghanistan

01/2015

---

### Languages

Persian - native\*, Pashto, English

---

### Certificates

CompTIA Network+ N10-008, MCSA (70-740, 741, 742), MCSE (HA Clustering, ESXi, Hyper-V, Veeam, PKI, DRM ...),  
SCCM/MCM, MTCNA, AZ-900, AZ-104, TOEFL English Certification, Duolingo English Certification