# Mohammad Shafi Khaksar

hello@sysad.me sysad.me Remote / On-site

#### **Summary**

Focused Windows Systems Administrator with a strong background in server management, virtualization, failover clustering, and system optimization. Skilled at delivering efficient and reliable IT solutions tailored to organizational needs.

#### Experience

#### **Windows System Administrator**

Afghan Host ICT Solutions • Herat, Afghanistan 02/2016 - 01/2024

- Managed Windows Servers (ADDS, DHCP, DFS, SAN, PKI, Virtualizations ...), Office 365, Entra ID, MCM, failover clustering, and MikroTik router.
- Provided hosting help desk support, including managing WHM hosting plans, cPanel, SSL, CloudFlare, etc.
- · WordPress installations/Customization.

#### **Volunteer IT Administrator**

Mirab NGO • Herat, Afghanistan

01/2022 - 02/2023

- IT Manager & Public Awareness Advisor.
- · Developed and managed the organization's website and devices, enhancing its online presence and accessibility.

### **Remote System Administrator**

Hanzala Radio • Herat, Afghanistan

02/2019 - 02/2020

- Bare metal server installations.
- · Implemented failover clustering remotely while carrying out Windows server administration tasks.

#### IT Manager/Systems Administrator

Jami University • Herat, Afghanistan

02/2012 - 02/2015

- P2P MikroTik network development, monitoring IT infrastructure, maintenance, and upgrades.
- Managed failover clustering, Hyper-v/vMWare, G-Suite, and WordPress.
- · Data protection and trained staff on the latest technologies and internal database services.

#### **Network Administrator**

Tasvir Production • Herat, Afghanistan

01/2011 - 01/2012

- · Managed and optimized network and Internet service using Radius Manager and MikroTik.
- Upgraded the entire IT Infrastructure.

#### Skills

Windows Client, Office 356, Microsoft Windows Server, Azure, SCCM, Exchange Server, PowerShell, Hyper-V/VMWare, MTCNA, cPanel, Cloudflare, WordPress, HTML, CSS, Adobe Photoshop

#### **Education**

#### **Bachelor of Science in Economics**

Khana-e-Noor Institute of Higher Education • Kabul, Afghanistan 05/2021

# **High School Graduate**

Khawja Mohammad Taki • Herat, Afghanistan 01/2015

# Languages

Persian - native\*, Pashto, Pushto, English

# Certificates

CompTIA Network+ N10-008, MCSA (70-740, 741, 742), MCSE (Failover Clustering, Hyper-V, IPAM, ADCS, Etc.), SCCM/MCM, MTCNA, AZ-900, AZ-104, TOEFL English Certification, Duolingo English Certification